

SAFETY NOTICE #4
November 16, 2009

Clow seeks immediate fixes for fire hydrants

NOTE: Please read and forward this important notice to other responsible parties immediately.

On July 14, 2009, Clow Valve Company employees found inoperable fire hydrants in Oskaloosa, Iowa; the upper stem assemblies were corroded. Today, it is possible that a number of fire hydrants in your community are similarly inoperable, and this imminent risk increases over time.

Medallion and F2500 fire hydrants with cast years of 2002, 2003, and 2004 require immediate attention. Calcium acetate found in the grease of these hydrants causes corrosion over time, rendering the hydrants inoperable.

Clow Valve Company is committed to finding and replacing the upper stem of each hydrant affected. We have located and replaced approximately 70,000 of approximately 113,000 fire hydrants affected nationwide.

We need your attention to this urgent matter today.

A contractor will be provided free of charge to perform the replacement or a labor allowance along with free parts for each stem returned.

Please act now by visiting www.clowvalve.com for more information or **call 800-829-2569 to schedule your replacement today.**

This is Clow Valve Company's fourth Safety Notice on this issue since 2006. See back of this document for details to determine if your hydrants have been repaired. Note also that affected fire hydrants may have been installed in your community after our initial notification in 2006 as hydrants sold to distributors can remain on hand for some time.

Again, please join our commitment to public and employee safety by helping us locate all affected hydrants. Visit www.clowvalve.com and **call 800-829-2569 today.**

Mike Vore

National Sales Manager

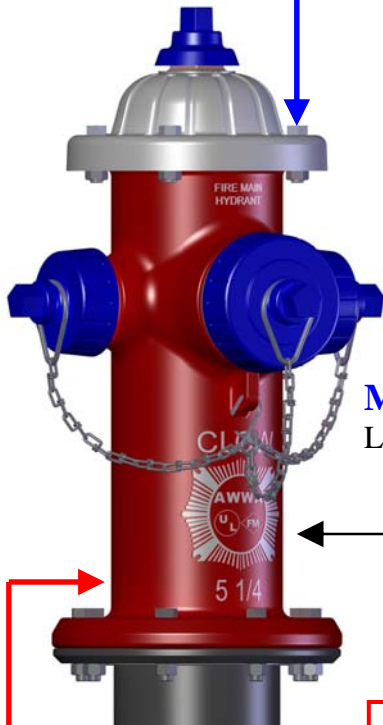
STEM REPLACEMENT PROJECT

MEDALLION

F2500



If you find one of these tags, repairs have been made.



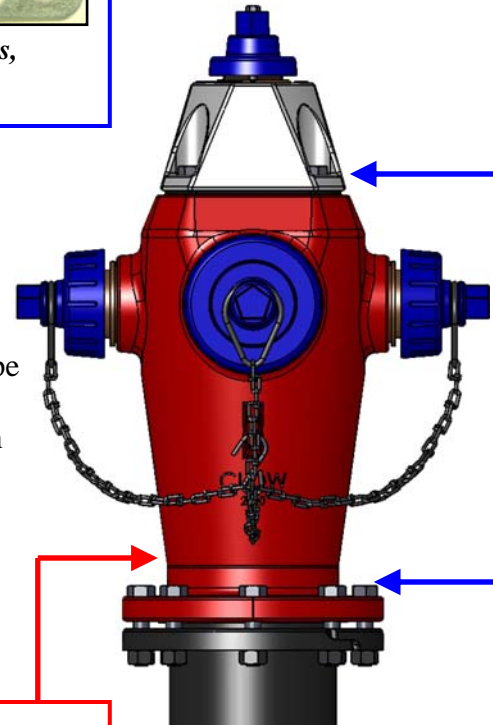
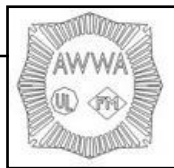
Determining Model

F2500

Distinctive Shape

Medallion

Look for AWWA Starburst Pattern



Determining Year

4-digit cast year is located on rear of the hydrant above the break flange

Target Years

2002 - 2003 - 2004

Contains Calcium Acetate



Replacement Kit Grease Tubes

Clow Valve Company previously supplied grease in repair tubes that contains calcium acetate. The tubes are white with either blue lettering that states Diamond FM Grease 2 EP or black lettering that states Clow Medallion Lubricant. These tubes can be exchanged at no cost by contacting the Clow Sales Department.

(800) 829-2569

Current Repair Tubes

